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Reg. No.	:	 	•••••
Name :		 	

Fifth Semester B.Com. Degree Examination, December 2021

First Degree Programme under CBCSS

Open Course I : CO 1551.2/CC 1551.2/CX 1551.2/TT 1551.2 – PRINCIPLES OF MANAGEMENT

(2018 Admission and 2019 Admission)

(Common for Commerce/Commerce with Computer Application/Commerce and Tax Procedure and Practice/Commerce and Tourism and Travel Management)

Time: 3 Hours Max. Marks: 80

SECTION - A

Answer **all** the questions in **one or two** sentence. Each question carries **1** mark.

- 1. What is management?
- 2. What is Planning?
- 3. What is business objectives?
- 4. What is policy means?
- 5. What is Budgets?
- 6. What do you mean by Tangible premises?
- 7. What is Organisation?

- 8. What is Scalar chain?
- 9. What is Responsibility?
- 10. What is Centralization?

 $(10 \times 1 = 10 \text{ Marks})$

SECTION - B

Answer any eight questions. Each question carries 2 marks.

- 11. What is MBO?
- 12. What is mean by forecasting?
- 13. What is unity of command?
- 14. What is Delphi method means?
- 15. What is delegation of authority?
- 16. Who is a casual caller?
- 17. What is span of control?
- 18. What do you mean by promotion?
- 19. What is job description?
- 20. What is manpower planning?
- 21. What is transfer?
- 22. What is Direction?
- 23. What is induction?

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- 24. What is sensitivity training?
- 25. What is supervision?
- 26. What is Co-ordination?

 $(8 \times 2 = 16 \text{ Marks})$

SECTION - C

Answer any six questions. Each question carries 4 marks.

- 27. Explain the functions of management.
- 28. State the process of manpower planning.
- 29. What are the merits of internal source of recruitment?
- 30. What are the importance of training?
- 31. Discuss the concept "Management as a profession".
- 32. Distinguish between recruitment and selection.
- 33. What are the contents of job description?
- 34. What are the factors determining the span of management?
- 35. Differentiate Line organization and Functional organization.
- 36. What are the limitations of planning?
- 37. What are the qualities of a good supervisor?
- 38. What are the Principles of effective co-ordination?

 $(6 \times 4 = 24 \text{ Marks})$

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SECTION - D

Answer any two questions. Each question carries 15 marks.

- 39. What are Principles of Organisation?
- 40. Describe Methods of Training.
- 41. Enumerate the steps in selection process.
- 42. What are the techniques used for forecasting?
- 43. Define MBO and explain MBO process.
- 44. Explain Fayol's Principles of Management.

 $(2 \times 15 = 30 \text{ Marks})$

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